

Membership Cancellation Policy

Please note in line with our terms and Condition's policy agreed to when starting a membership with us, to cancel we need two months written notice. Therefore, your membership will terminate at the end of the month that the last Direct Debit payment is taken. We do not allow cancellations via your bank.

How to Cancel.

To cancel your membership please email – Reception@cyclopark.com with your full name and membership number, stating that you would like to cancel your membership.

Membership Freezing.

Please also note that we do not allow membership freezing for any reason other than a medical issue. If you do want to freeze your membership due to a medical concern, please again email – Reception@cyclopark.com with a medical note from your GP, how for how long you would like to freeze for and your full name and membership number.

We would like to thank you all our loyal customers for their cooperation and compliance with all policies we have here at the Park.

If you would like to speak to someone in person about any of the above, please call **01474 831 400**, where a member of our team will be glad to assist you.